

Full-Time Brain Injury Case Manager

- Competitive salary dependent on experience
- Location – Hampshire, Kent, Sussex & Surrounding Areas
- Flexible Home Working
- Full-Time 37.5 hours per week

Are you an Occupational Therapist, Social Worker, Physio, or Nurse thinking about a change? Or an existing Case Manager interested in joining a highly supportive and collaborative Case Management company in which to continue your development?

Due to our continued growth, we are seeking to recruit motivated care professionals with experience of working with brain injured adults and/or children.

The Role:

As a Case Manager your role is to enable your clients to reach their full potential in terms of their personal goals, quality of life, social participation, and functional performance. You will do this both through direct intervention, and through coordinating a range of therapies and services, ensuring they work collaboratively and effectively to meet your clients' needs.

Managing care regimes, you will provide leadership, support, training, and written guidance for your clients' support workers, recruiting any directly employed support teams, with the help of our experienced and dedicated Human Resources and Case Management Assistant teams.

This is a challenging and rewarding role, which, along with clinical and managerial experience, requires excellent verbal and written communication skills, resilience, and compassion. Head First provides intensive induction training, regular clinical supervision, and unrivalled peer support. The role suits pro-active individuals that have highly developed organisational skills and are confident to ask questions.

About Us:

Head First is a progressive and inspiring organisation that supports the rights of individuals with acquired brain injuries to lead as normal and fulfilling lives as possible within the limitations of their injuries. We are passionate about our client-centred approach and about providing our clients with the best case management services in the industry. We promote a culture of respect, transparency, and integrity. Through our knowledge and skill-sharing capabilities we provide our case managers with excellent mentoring and training opportunities.

All our Case Managers are members of BABICM, and our founder is a leader in brain injury research, contributing to many scholarly articles and championing research in this specialist area. As well as a contributing member of the charity Brains Matter, she dedicates her knowledge and experience to supporting many other charities and conferences to raise awareness of brain injury.

As a Case Manager with Head First you will be learning from the most experienced and dedicated professionals in this field.

Head First has recently become an Employee Ownership Trust, a unique business model in our sector, and one which demonstrates the dedication to our staff. This model provides an annual profit-related bonus and further opportunities for additional performance-related bonuses. Staff are highly valued, and we encourage ideas and enhancements from within, to grow and develop the business. We currently have around 20 Case Managers covering different geographical locations in England, and below provides an insight to what some of them have to say about their experiences of Case Management:

"I thoroughly enjoy working as a brain injury Case Manager at Head First. It provides the opportunity to really get to know my clients in a way I have not experienced in over 20 years of practice. Brain injury case management positions you at the very centre of care; where you can advocate and coordinate a client's rehabilitation and support to really make a difference. The speciality, the clients, and professionals I work with provide a varied workload, ongoing scope for personal development and job satisfaction." (OT, Case Manager)

"I find Case Management to be an essential and pivotal role in supporting clients and their families. As a Social Worker, Case Management enables me to do the job that I was trained for and apply the core skills, principles and ethical values instilled in social work" (Social Worker, Case Manager)

"I am able to assess my clients holistically and ensure that their needs are met. It's refreshing to be able to get to know clients and have the time to form proper relationships, and that this is respected as a necessary part of the job." (RGN, Case Manager)

"As a physio I had a clear understanding about goal setting and working in a multidisciplinary team. Now I sit in a different seat within the team which provides a different challenge of steering and supporting the whole team and constantly thinking about the bigger picture. As we get to be involved within all aspects of our clients' lives, we see everything that they achieve which is very rewarding." (Physio, Case Manager)

We offer:

- Competitive salary
- 25 days holiday (+ bank holidays), rising to 30 days after 5 years' service
- Occupational sick pay
- Company Pension
- Potential for profit- and performance-related bonuses
- Paid mileage for work-related visits
- Dedicated Case Management Assistant
- Provision of a laptop, iPhone, and full IT support
- Company commitment to CPD and personal growth opportunities.
- Peer support, co-working and regular clinical supervision

About you:

A minimum 2 years' post qualification; experience of working with brain injured adults and/or children is essential; must be registered with HCPC, SWE or NMC; your own means of transport and prepared to drive during the course of your work; computer literate; and report writing and letter writing skills. You will need to be based in one of the required geographical locations and must attend the office in Hawkhurst, Kent 1-2 times per month, and more frequently at the outset of your induction period.

To apply: send your CV to hr.team@head-first.org